

Every operator measured fairly, against the line's own best.

How Augos Factory handles data about the people on the line: what is recorded, who sees it, how it is introduced, and what it is not for. Written for operators, shop stewards and HR as much as for managers.

Seven commitments

1 Fair to every operator

Each operator is reported by name against the line's own best: the fastest clean runs the line has achieved, outliers removed. Only what operators control counts, task by task, so supervisors know who to coach on what.

2 Process first

When a task varies, the method, tooling and materials are looked at first. Effort is the least common cause.

3 Introduced with shop stewards

Before go-live, we walk shop stewards through what is recorded and who sees it, and leave this charter in writing.

4 Access by role

Who sees what is set by role and agreed with the plant before go-live. Individual operator records are limited to the roles that need them.

5 Records that cannot be altered

Timestamps are system-generated and cannot be edited, by anyone. That protects the operator as much as the plant.

6 Handled under POPIA

Operator names and PINs are personal information, processed only to keep the production record. They are kept for at least five years after a contract ends, then deleted.

7 Not a disciplinary tool

We ask every customer not to use stop records alone as grounds for discipline.

FOR SHOP STEWARDS

Bring this page to the consultation before go-live. We walk through it with you, line by line.

WHAT THE AUGOS OPERATOR TERMINAL KEEPS

RECORDED	WHY	WHO SEES IT
Who was logged in to the terminal	So a reason can be checked with the person who gave it	The roles agreed with the plant
Stop times and lengths	Measured by the sensor, not the person	Everyone with access to the line
Stop reasons	So the right department can act	Everyone with access to the line
Each operator's results, by name	To find who to coach on which task, against the line's own best	The roles agreed with the plant
Team and shift results	To compare like with like	Line team, supervisors, managers

The operator logs in with a PIN, picks the product, and gives a reason for stops above the stop threshold. Nothing else about the person is recorded: the terminal keeps no location, camera or audio data.

Questions about operator data

The Augos Information Officer, through support@augos.io

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